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In Honor of The Charleston 9: A Study of Change Following Tragedy

Dr. David Griffin

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Monday, June 18, 2007. Nine firefighters lost. Many grieving families. An organization spiraling into crisis. Significant reasons for change. The Sofa Super Store Fire, one of the nation's deadliest incidents for firefighters since 9/11, marked the beginning of change. Change for people and the global landscape of emergency services. But how, specifically, did an emergency services organization in South Carolina learn at the individual, team, and organizational levels following this tragedy, and consequently, institute the needed changes for organizational development? After more than three years of in-depth research, Dr. David Griffin, the engineer on the first due engine of the Sofa Super Store Fire, studies how organizational processes and employee behaviors changed following this multiple line of duty death incident. The study centered on firefighters who officially responded on June 18, 2007 to the deadly Sofa Super Store Fire in Charleston, SC. This is a scientific research study, not a story. Change did come. Find out how the concept of organizational learning led to the changes, and how you can institute this powerful concept in your organization. This study will save lives. A portion of all proceeds will benefit The National Fallen Firefighters Foundation. Visit drdavidgriffin.com for more information.

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